**Kaden Porter**

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**WORK EXPERIENCE**

**Bangor Savings Bank Sep. 2024 – Present**

*Teller Brewer, ME*

* Bangor Savings Bank is known for its commitment to customer service and has established itself as a prominent player in the banking industry
* Provided exceptional customer service by assisting clients with transactions and inquiries, ensuring a positive banking experience

*Mortgage Department Intern* **May. 2025- August. 2025** *Bangor, ME*

* Supported the Mortgage Operations team with a primary focus on quality control, ensuring accuracy and compliance across loan documentation and internal processes.
* Built meaningful relationships with various individuals throughout the bank, enhanced communication across departments and contributed to a positive, inclusive, team-driven culture.
* Gained valuable insight into the customer experience and the importance of trust, accuracy, and service in home lending.

**Hannaford Supermarkets Jul. 2021 – Sep. 2024**

*Customer Service Leader South China, ME*

* Hannaford Supermarkets is a well-known grocery chain in the northeastern United States, providing a wide range of products and services to consumers
* Managed customer service operations and ensured customer satisfaction
* Oversaw and managed employees on the front-end operations
* Trained in multiple departments within the company including Front End, Stock Clerk, Produce, Meat, and Seafood

**Jackson Lawn Service May 2020- Sep. 2024**

*Seasonal Field Technician Liberty, ME*

* Jackson Lawn Service provides comprehensive property maintenance and landscaping services in the local community
* Managed and performed property maintenance for a wide variety of landscaping and maintenance needs

**EDUCATION**

**Husson University BS. Business Administration**

*Expected Graduation- May 2026 Bangor, ME*

* **GPA: 3.9/4.0 - Consistent Presidents List Student**
* Powerlifting Club - *Member and Social Media Manager*
* Intramural Football and Basketball

**Erskine Academy**

*Graduated June, 2023 South China, ME*

* **GPA: 4.0/4.0 - Consistent High Honor Roll Student**
* Varsity Basketball captain, Varsity Lacrosse, Future Business Leaders of America
* Second Place in Marketing at the Maine State FBLA Conference

**SKILLS & INTERESTS**

* **Skills:** Customer Service Leadership; Finance; Team Leadership and Coaching; Strategic Organization and Management; Proficiency in Microsoft Office, and Google Suite; Green Dot Certified
* **Interests:** Basketball Coaching and Refereeing; Traveling; Fitness and Personal Development; Golf; and Cars